

## **How to Ride**

- Purchase a single ticket or present your bus pass when boarding.
- Please ensure you have the exact fare amount as drivers do not have change.
- Drivers will not wait longer than 3 minutes at the location.

## **Groceries and Strollers**

- Drivers will not be able to assist in loading or unloading groceries or strollers.
- To avoid any delay, drivers cannot wait to retrieve trolleys.
- Bus users are advised to use grocery bags for shopping.

## **Inside the Bus**

- No smoking, eating, drinking, littering, running, vandalism, graffiti, or carrying hazardous material.
- No loud or intrusive use of profanity/obscenities or other disorderly conduct, including threatening or harassing behavior to other passengers and/or driver.
- No inappropriate/distracting conversation with the driver.
- No fighting or other conduct that could pose a threat to public safety.
- No pets allowed with the exception of certified service animals trained to assist individuals with disabilities.
- No hands, heads, or personal belongings allowed through bus windows while in motion.
- Do not take up more than one seat or place your feet on the seats.
- Do not open windows without the permission of the driver.
- Appropriate dress code is required on the bus as per the ECA regulations.
- Every passenger must pay the bus fare. Passengers with dues will not be entertained next time onwards and will be reported.
- Children with less than 12 years are not allowed to ride the bus without adult supervision.
- Please make sure not leaving your personal belongings inside the bus. Bus Services department is not responsible for any missing items inside the bus.

**All passengers must receive the bus ticket from the driver. If driver fails to issue the ticket, or in case of any suspicious activity or driver complaints, please report to Care Center at 8001180010**